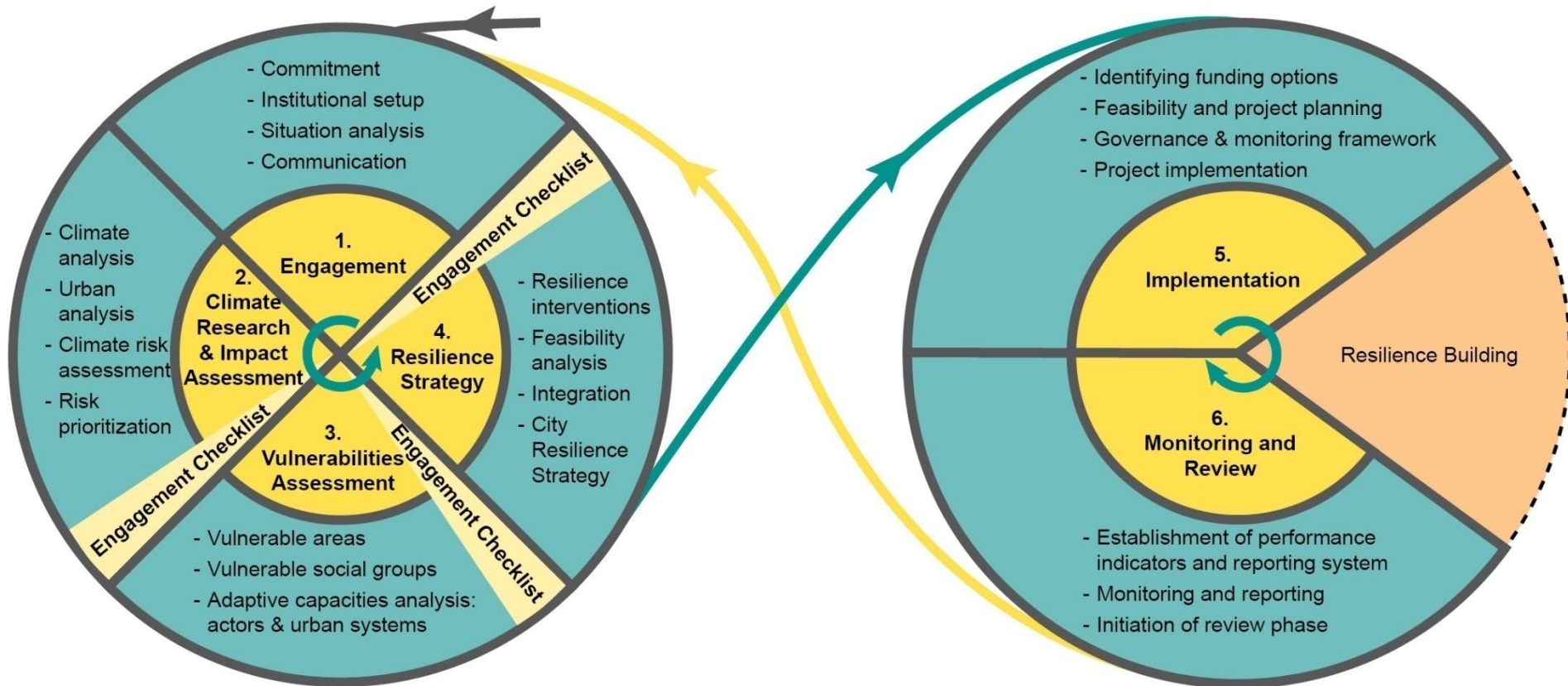


ICLEI ACCCRN Process: New Avatar



Set of 16 tools, refined through trial as well as internal and external review